



Customer name
Main customer no.
City, date

Agreement on the use of online banking

Account holder 1: name and address	
	Contract number (to be filled by the bank)
	Account holder 1

The bank portfolio/bank account/securities account holder(s) (hereinafter referred to jointly as "Account Holder(s)") of the portfolio/bank account/securities account(s) named under No. 1 agree with the bank the following for banking transactions executed via online banking:

1. Object of the agreement

The Account Holder(s) and any authorised person(s) stated under No. 2 (hereinafter referred to jointly as "Participant(s)") is/are entitled to utilise the online banking platform to the extent offered by Hauck Aufhäuser Lampe.

Online banking relates to all of the customer's portfolios, bank account and securities accounts.

The Account Holder(s) will not personally use the online banking services of the bank but consent to the utilisation thereof by the authorised person(s) named under No. 2, pursuant to No. 7 of the "Terms and Conditions of Online Banking".

2. Authorised person(s)

Customer no.	Contract number (to be filled by the bank)
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The following authorised person(s) for the above portfolios, accounts and securities accounts¹

Name and address of the authorised person(s) (if required, list in "Annex 1: Authorised Person(s) for Online Banking")
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is/are permitted to use the online banking platform to the following extent:

2.1. General authorisation

Unlimited use of the online banking services offered by the bank for all of the customer's portfolios, bank accounts and securities accounts

Queries relating to all of the customer's portfolios, accounts and securities accounts

2.2. Individual authorisation

Unlimited use of the online banking services offered by the bank for the customer's portfolios, bank accounts and securities accounts listed below

Queries relating to the customer's portfolios, accounts and securities accounts listed below

Portfolio/bank account/securities account number(s)

The authorised person(s) is/are also authorised to block access to online banking.

¹ The prerequisite for effective authorisation is that the authorised person has the right of disposal, e.g. on the basis of a bank authorisation or, in the case of authorisation for enquiries, a power of information or a bank authorisation.

3. Transaction limits

Withdrawals via online banking are limited per participant as follows:

per calendar day to EUR: _____
per calendar week to EUR: _____
per disposal to EUR: _____

If no limit is specified, a daily limit of EUR 5,000 is set by default.

4. Personalised security features and authentication instruments

Access to online banking portfolios, accounts and custody accounts is via the following personalised security features and authentication tools (cf. No. 2 of the "Terms and Conditions of Online Banking"):

Account holder 1: mobile phone number	
	Authorised person: mobile phone number

The customer shall ensure that the bank is notified of any changes to the mobile telephone number. The bank is entitled to offer the bank account/securities account holder(s) alternative personalised security features and authentication instruments.

mobile TAN procedure²
push TAN procedure³
photo TAN procedure via app or

If no procedure is selected, the push TAN procedure is set up by default.
external terminal device

5. Use of the Hauck Aufhäuser Lampe online banking mailbox

As a standard feature of online banking, the bank offers a free electronic mailbox. This enables messages from the bank addressed to you personally (e.g. securities clearing, account statements, closing statements, etc.) to be provided to you in electronic form. For further information on the scope and nature of the messages, please refer to the terms and conditions for the electronic mailbox. If you do not wish to do so, please tick the box below. The customer undertakes to regularly check the mailbox for new notifications, to retrieve them promptly if necessary and to check them immediately for correctness and completeness, and to provide prompt notification of any discrepancies.

The Account Holder(s) would like to receive notifications from the bank in paper form (subject to postage).

6. Inclusion of the Terms and Conditions

The Standard Terms and Conditions of the bank are decisive for the business relationship. The "Terms and Conditions of Online Banking" and the "Special Conditions for the Use of the Online Banking Mailbox" apply to the use of online banking. The Account Holder is required to ensure that the authorised participant(s) also complies/comply with the obligations set forth under the Terms and Conditions. This online banking agreement replaces any previous agreements relating to the contractual object.

_____ City	_____ Date	_____ Signature of the account holder 1
_____ City	_____ Date	_____
_____ City	_____ Date	_____
_____ City	_____ Date	_____ Signature of the authorised person
_____ City	_____ Date	_____ Signature(s) of the bank

**Hauck Aufhäuser Lampe
Privatbank AG**

² The authentication instruments will be sent to the address of the Account Holder or authorised user.
³ The pushTAN procedure requires only a smartphone, tablet or PC to receive a TAN. Please note the respective requirements for your operating system, which can be found in the Google Play Store or App Store.

Copy for the customer



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